

Dear Client,

Re: Broker Authorisation to Obtain Information.

Thank you for considering Landcor FSP (Pty) Ltd as your trusted insurance advisor. Our aim is to provide professional advice, transparent service, and ongoing support while protecting your personal information and acting in your best interests at all times.

This document contains:

1. Statutory disclosure in terms of the Financial Advisory and Intermediary Services Act (FAIS)
2. Authority for us to obtain insurance information on your behalf
3. Protection of Personal Information (POPIA) consent
4. Ownership, Remuneration and Conflicts
5. Broker Declaration
6. Client Declaration

CLIENT FULL NAME: _____

CLIENT ID/REG NUMBER: _____

CLIENT CONTACT NUMBER: _____

CLIENT EMAIL: _____

CLIENT ADDRESS: _____

CURRENT INSURER: _____

CURRENT POLICY NUMBER: _____

CLIENT SIGNATURE:_____DATE OF SIGNATURE_____

BROKER SIGNATURE:_____DATE OF SIGNATURE_____

Po Box 92420, Mooikloof, 0059 / 2 King Willow Ave, Mooikloof, Pretoria
Mail: info@landcor.co.za / Reg: 2025/474256/07 / Tel: 082 926 2210
Directors: A-H Reynecke, JWJ Reynecke

SECTION 1

FINANCIAL SERVICES PROVIDER DISCLOSURE

Financial Services Provider Details

Business Name:	**Landcor FSP (PTY) LTD**
FSP Number:	55687
Registration Number:	2025/474256/07
Physical Address:	2 King Willow Crescent, Mooikloof, Pretoria, 0059

FSP CONTACT SHEET

Name:	**Pieter Reynecke**
Telephone:	082 926 2210
Email:	pieter@landcor.co.za
Website:	www.landcor.

Key Individual

Name:	**Andre Van Der Linde**
Contact Number:	082 257 5897
Email Address:	andre@vandercarr.co.za

Compliance Officer

Compliance Practice:	**Masthead (Pty) Ltd**
Contact Person:	Simone Visser
Telephone:	012 630 0271
Email:	svisser@masthead.co.za

Ombud Details

Telephone:	012 762 5000
Email:	info@faisombud.co.za
Website:	www.faisombud.co.za

SECTION 2

AUTHORITY TO OBTAIN INSURANCE INFORMATION

I/We hereby authorise:

Landcor FSP (PTY) LTD

and any authorised representative acting on its behalf to obtain, receive, verify, discuss, and exchange information relating to my/our insurance affairs with insurers, underwriting managers, administrators, previous brokers, and any other authorised parties where reasonably required for:

Initial

- Obtaining quotations
- Conducting policy reviews
- Preparing advice
- Arranging insurance cover
- Processing amendments
- Assisting with claims
- General servicing of policies

This authority includes obtaining information regarding:

- Existing insurance policies
- Claims history
- Premium history
- Risk information
- Policy schedules
- Underwriting information
- Previous advice records where applicable

SECTION 3

PROTECTION OF PERSONAL INFORMATION (POPIA) CONSENT

Your Privacy Matters

We respect your right to privacy and undertake to process your personal information responsibly and in accordance with the Protection of Personal Information Act, 2013 ("POPIA"), FAIS requirements, and any other applicable legislation.

Collection of Information

I/We understand that the FSP may collect and process personal information, including:

- Identity and contact details
- Financial information
- Insurance information
- Claims information
- Risk-related information
- Banking details
- Information required by law or insurers

Initial

Purpose of Processing

Your personal information may be processed for:

- Providing financial advice
- Obtaining quotations
- Underwriting purposes
- Policy administration
- Claims handling
- Compliance with legal obligations
- Record keeping
- Fraud prevention
- Risk assessment

Sharing of Information

I/We consent to the disclosure of personal information where reasonably required to:

- Insurers
- Underwriting managers
- Administrators
- Reinsurers
- Compliance officers
- Regulatory bodies
- Ombuds
- Service providers involved in providing financial services

Such disclosure shall be limited to what is reasonably necessary to fulfil the intended purpose.

Storage and Security

The FSP undertakes to implement reasonable technical and organisational safeguards to protect personal information from loss, unauthorised access, disclosure, alteration, or destruction.

Marketing Consent

Please indicate your preference:

☐ I consent to receiving product updates, newsletters, and marketing communications.

☐ I do not wish to receive marketing communications.

Initial ☐

Client Rights

I/We understand that I/we have the right to the following:

- Access my personal information
- Request correction of inaccurate information
- Object to certain processing activities
- Lodge a complaint with the Information Regulator where applicable

SECTION 4

OWNERSHIP, REMUNERATION AND CONFLICTS

- The FSP does not own more than 10% of the shares issued by any product provider.
- I have not received more than 30% of my total remuneration from any single product provider. In the previous 12 months.
- I am remunerated via a fixed salary and commissions from product providers and/or fees paid to the FSP.
- The FSP holds professional indemnity insurance with Leppard.
- Conflict of Interest and Treating Customers Fairly (TCF): We maintain an up-to-date Conflict of Interest Management Policy and disclosure register. The register records all financial and ownership interests to which we may become entitled and lists the FSP's associated and business relationships, ensuring transparency in our dealings. This document is available for inspection.
- Landcor FSP promotes the fair treatment of clients by integrating TCF guidelines and principles into our Code of Ethics and all client interactions.
- We maintain a formal Complaints Management Framework in line with the requirements of FAIS, the FSCA, and the Treating Customers Fairly (TCF) principles. This framework ensures that any complaint received is acknowledged, investigated, and resolved in a fair, transparent, and timely manner. We view complaints as valuable feedback that helps us improve our services and customer experience. All complaints are recorded and monitored to ensure consistent treatment and compliance with regulatory requirements. Should we be unable to resolve a complaint to your satisfaction, we will provide guidance on the available escalation and dispute resolution processes, including referral to the FAIS Ombud where appropriate.
- A copy of our FSP licence is available for inspection on request.

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SECTION 5

BROKER DECLARATION

I, **Andre van der Linde**, am a duly appointed representative of **Landcor FSP (FSP 55687)**, an authorised Financial Services Provider regulated by the FSCA in terms of FAIS and licensed to render financial advice and intermediary services in respect of short-term insurance products. My activities include the provision of advice, placement, and servicing of short-term insurance policies in line with clients' risk and insurance needs. I operate under the supervision of Landcor FSP, which entails oversight of my advice and intermediary activities, ongoing compliance monitoring, and responsibility for ensuring that all services rendered are conducted within regulatory requirements, FAIS standards, and Treating Customers Fairly (TCF) principles. Landcor FSP accepts full responsibility for all services provided by me within the scope of my appointment. I have been providing financial advice and intermediary services since 2002 in the following areas of financial planning:

- Short-term insurance commercial
- Short-term personal lines

Authorised product categories and subcategories (Category I):

- Short-term Personal Line.
- Short-term Commercial

Product Suppliers and Accreditation

Landcor FSP holds written mandates and product agreements with approved short-term insurance product suppliers, authorising the marketing, distribution, and placement of their insurance products. I am duly accredited to market and provide intermediary services in respect of these products within the scope of my appointment. The approved product suppliers include Santam, Indequity, Old Mutual Insure, Consort, Momentum, HIC, King Price, Discovery, Leppard, and SHA. All recommendations and placements are conducted in accordance with client needs analysis, requirements, applicable mandate conditions, and regulatory obligations under FAIS, FSCA requirements, and Treating Customers Fairly (TCF) principles.

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SECTION 6

CLIENT DECLARATION

I/We declare and confirm the following:

- I/We have received and read the statutory disclosure.
- I/We understand the nature and scope of the services offered.
- I/We authorise the broker to obtain insurance information as described above.
- I/We consent to the processing of my personal information as set out in this document.
- The information supplied by me is true and correct to the best of my knowledge.

I understand that this authority shall remain valid until cancelled by me in writing.

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